

JANUARY 2022

ROSETTA HILLS

rosettahillshoa.org



LAWN MAINTENANCE

Thank you to all owners that have been keeping their yards weed free. As a courtesy to your neighbors and to avoid receiving a violation letter, please do not put off removing the weeds. Likewise, the Association's landscaper makes great efforts to keep the common areas free of weeds. Please report any weeds to Lily Roman or Stephanie Biggs and a work order will be issued to the landscaper to have the weeds removed as soon as possible.

COMMUNITY CORNER

Please see below for highlights from our most recent meeting. Official meeting minutes may be viewed on the community website.

- Raymond Valdez was appointed to the board as Secretary/Treasurer.
- The budget was approved. Assessments will remain the same for 2022.
- The board approved a bid for the replacement of rusty and outdated controllers throughout the community.
- The board discussed connecting homeowners to a volunteer group to assist with minor maintenance for homeowners in need. If you are interested in joining this group, please contact your community manager.



BOARD OF DIRECTORS:

Lymari Salazar
Steve Valdez

NEXT MEETING DATE:

DATE January 25, 2022

Location: Conference Call
Time 5:00 PM

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Stephanie Biggs
Phone: (951) 375-3445
sbiggs@keystonepacific.com
Fax: (951) 346-4129

Emergency After Hours:
(949) 833.2600

COMMON AREA ISSUES:

Lily Roman
(951) 395-1477
lroman@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239
architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee Insurance
Keith Hatch
(800) 698-0711

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

January 2022 REMINDERS

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Tuesday - Please remove trash cans from the common areas after this day.

Next Board Meeting - January 25, 2022

Keystone Pacific will be closed in observation of New Years on January 1st.

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

ACCOUNT ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

ARCHITECTURAL SUBMITTALS

A new year is an opportunity for change and renewal, and a great time to think about making changes to your hardscape or landscape. As a friendly reminder, our governing documents require the Association to approve all proposed architectural changes before any work is started. Applications are available online or by emailing your Community Manager. Getting our Association to approve all proposed architectural changes is not just a good idea to protect your investment, it is a requirement!

If you have any questions, please contact Management.



CHRISTMAS TREE PICKUP

Christmas tree collection is available through January 31. Please remove all ornaments, lights, stands, and cut the tree in half if over 6 feet tall. Please place your tree curbside on your service day and tree collectors will come by in a separate truck.

HOLIDAY DECORATION REMOVAL

Winter lighting is permitted without DRC approval from the day after Thanksgiving until January 15th only. Please be sure to remove your holiday lighting and décor before this deadline.

