MARCH 2021

ROSETTA HILLS

rosettahillshoa.org

HAVE A HOA RELATED QUESTION?

To ensure that you are receiving accurate and up-to-date information with regards to landscaping, assessments, or common areas, please make Management your first point of contact. If you ever receive a notice and you aren't quite sure you understand what it is for, contact us. We are more than happy to explain the letter via email or phone call.

HOMEOWNERS ASSOCIATION

Ever wonder why you have a homeowners association? Your association may be your best tool to protect the value of your home and the quality of your neighborhood. Community associations do a number of different things, such as setting and collecting the maintenance fees required and needed to run an association, maintaining landscaping or recreation areas, and providing for events or meeting places for neighborhood functions. That being said, one of the most important functions of an association is to enforce deed restrictions and protect the value of the community assets among those being your home.

SPEAKING OF MAINTENANCE

Although it is still the winter time and the idea of spending time outside in the cold is not too appealing for many, but that doesn't give you a free pass on yard maintenance! Please make sure you are doing at minimum the following to keep your home looking nice throughout the winter season:

- Fertilize and water your rear yard as necessary.
- Remove all weeds from planter beds. This includes the rear yard and front porch areas.
- Remove all items being stored on driveways and front porches.
- Spring Cleaning is just around the corner! Be sure your garage space is always available or parking the amount of vehicles which it was designed for.

BOARD VACANCY

There are still vacant seats on the Board of Directors! Are you interested in joining the Board of Directors? Meetings are held quarterly. The Board of Directors are volunteers and there is no monetary compensation; however, it is a great way to get involved in your community! Please contact Management at gprivitt@keystonepacific.com, if you're interested.



BOARD OF DIRECTORS:

President: Kyle Lundy

Vice-President: Abigail Lundy

Secretary/Treasurer: Justin Shekoski

Member-at-Large: Open

NEXT MEETING DATE:

March 30, 2021

Location: Conference Call

@ 6:00 p.m.

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Gina Privitt

Phone: (951) 491-6865 *Emergency After Hours:* (949) 833.2600

Fax: (951) 346-4129

gprivitt@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff

Phone: (951) 491-7363

dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600

customecare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239

architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee Insurance Keith Hatch (800) 698-0711

MARCH 2021 REMINDERS

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Tuesday - Please remove trash cans from the common areas after this day.

Next Board Meeting - March 30, 2021

OIL STAINS IN YOUR DRIVEWAY?

Please make sure to take a look at your driveway when you pull out to see if your car is leaking oil. Please make sure to remove any oil spills that have been left by your vehicle and make necessary repairs to stop the leaking. Thank you for your attention to this matter.

HOMEOWNER ASSESSMENTS The payment address for assessments is:

Rosetta Hills PO BOX 513380 Los Angeles, CA 90051-3380

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

ACCOUNT ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

COMMUNITY REMINDERS

- No unsightly articles shall be permitted to remain on any portion of a residence, so as to be visible from any other portion of the Community.
- Trash Bins are to be stored out of view, behind your side gate or in the enclosed garage. They are not to be stored in any location that they can be viewed from the public.
- Check your irrigation systems to make sure your sprinklers are in working order. Maintain lawns with regular maintenance of mowing, edging and watering. Reseed bare areas of your lawn.
- Please submit an Architectural application for any changes to your landscape or home.
- Please remember to utilize your garage to park vehicles before you park in the driveway, or in the street
- Just a friendly reminder to watch your speed while driving throughout the community. Please help keep the community safe!!!
- Daylight Saving Time begins on Sunday, March 14, 2021, at 2 a.m. Be sure to set your clocks ahead

KPPM CONNECTION

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the online portal, you can:

- Make Online Payments
- View Statements / Billing Inserts
- Print Account History Reports
- Enhanced Notification Features
- Sign-up / Register for E-Blasts





Using your smartphone, please scan the QR code to the right or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.