## January 2021

# **ROSETTA HILLS**

### rosettahillshoa.org

#### **COMMUNITY REMINDERS**

#### CHRISTMAS TREE RECYCLING:

If you have a Christmas tree that needs to be picked up, Waste Management will pick up trees for a two week period, so plan accordingly. Please be sure that trees are free of decorations, tinsels, and metal stands.

Flocked trees must be disposed of in your regular waste receptacle; utilize your green waste container for non-flocked trees. Trees larger than 6 feet should be cut in half.

#### A FRIENDLY HOLIDAY REMINDER

Please make sure you have removed all decorations by January 15th. The decorated homes looked wonderful .Thank you to all who put forth so much effort to bring holiday cheer to the community!

#### **GARGAGE USE**

Please remember that in accordance with the CC&R's, each resident is required to keep his/her garage readily available for parking of permitted vehicles. Garages should not be used to store any goods or materials therein, nor use any portion of the garage for a workshop or other use to prevent a resident from parking the number of intended vehicles. Additionally, all garage doors shall remain closed at all times, except as reasonably required for entry to and exit from the garage.

#### **AECHITECTURAL REQUIREMENTS**

We understand that submitting for architectural approval prior to starting a home improvement project is not on the top of everyone's to do list. However, it is very important that you take a moment to complete the architectural application and submit your plans prior to starting the work. Yes, it will take a few weeks to hear back from the architectural reviewer but it will save you from receiving compliance letters from the Association.

If you have a project in mind, plan ahead and submit an architectural application with your plans prior to starting the project. You can obtain the form on the Association's website at www.rosettahillshoa.org.



#### **BOARD OF DIRECTORS:**

President: Sonia Tellez Vice-President: Kyle Lundy Treasurer: Justin Shekoski Secretary: Abigail Lundy Member-at-Large: Open

#### **NEXT MEETING DATE:**

January 26, 2021

Location: Conference Call

@ 6:00 p.m.

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

#### IMPORTANT NUMBERS:

#### ASSOCIATION MANAGER:

Gina Privitt

Phone: (951) 491-6865 *Emergency After Hours:* (949) 833.2600

Fax: (951) 346-4129

gprivitt@keystonepacific.com

#### **COMMON AREA ISSUES:**

Danica Petroff

Phone: (951) 491-7363

dpetroff@keystonepacific.com

# BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600

customecare@keystonepacific.com

#### ARCHITECTURAL DESK:

Phone: (949) 838-3239

architectural@keystonepacific.com

#### **INSURANCE BROKER:**

LaBarre/Oksnee Insurance Keith Hatch (800) 698-0711

Managed by Keystone 41593 Winchester Road, Suite 113 Temecula, CA 92590

## **JANUARY 2021 REMINDERS**

Keystone is Closed in Observance of the Holiday Season New Year's Day - Friday, January 1st

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Keystone office will be closed in observance of Veterans Day on November 11, 2020

Trash Pick-Up Day - Tuesday - Please remove trash cans from the common areas after this day.

Next Board Meeting - January 26, 2021

# HOMEOWNER ASSESSMENTS The payment address for assessments is:

Torrey Woods Estates PO BOX 513380 Los Angeles, CA 90051-3380

#### SIGN UP FOR COMMUNITY E-NEWS

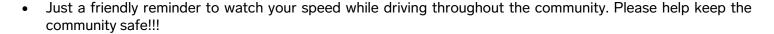
Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

#### **ACCOUNT ONLINE PAYMENT FEATURE**

You may make one-time ACH payments through <a href="https://www.kppmconnection.com">www.kppmconnection.com</a>. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit <a href="https://www.kppmconnection.com">www.kppmconnection.com</a> to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.

#### COMMUNITY REMINDERS

- No unsightly articles shall be permitted to remain on any portion of a residence so as to be visible from any other portion of the Community.
- Weeds, rubbish, debris, unsightly material or objects and trash may not be kept upon the Properties or on any public or private street visible from the Properties. Trash may be kept in individual and sanitary containers in rear yards located on an individual lot in the residential area or otherwise at curbside areas. Trash containers can be set out for a reasonable period of time (set out no earlier than 5:00 p.m. on the day before scheduled trash collection times, and brought in no later than midnight the day of pick up). THEY ALSO NEED TO BE STORED BEHIND THE GATE OR IN YOUR GARAGE. YOU WILL BE IN VIOLATION IF THEY ARE VISIBLE FROM THE STREET.



#### **KPPM CONNECTION**

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the online portal, you can:

- Make Online Payments
- View Statements / Billing Inserts
- Print Account History Reports
- Enhanced Notification Features
- Sign-up / Register for E-Blasts





Using your smartphone, please scan the QR code to the right or visit <a href="www.kppmconnection.com">www.kppmconnection.com</a>. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or <a href="customercare@keystonepacific.com">customercare@keystonepacific.com</a>.