

December 2020

ROSETTA HILLS

rosettahillshoa.org

HOLIDAY SEASON 2020

2020 has been a year to remember, or maybe a year to forget! As we enter into the Holiday season, we will likely cherish more than ever the company of the family and friends that we allow into our homes.

- Start your holiday shopping early to avoid last minute trips to crowded stores that may reach capacity. If possible, shop online or consider a homemade gift.
- If traveling, remember to wear a mask, wash your hands frequently, and consider self-quarantining upon your return.
- Consider holding small gatherings outside in an open, well ventilated area.
- Practice gratitude for the many blessings of the year, including ways to communicate with loved ones, the ability to complete many tasks online.

DESIGNATE A DRIVER!

The Holiday season is a festive time to enjoy the company of family and friends. Keep your celebrations safe and ensure the safety of those you care about by designating a driver to help those who have had too much to drink. If hosting a party, consider taking on the added responsibility to provide transportation, keep the phone number to a cab company handy, or install a Lift or Uber app on your phone.

FAMILY VISITING FOR THE HOLIDAYS?

As the holiday season approaches, we would like to remind everyone about parking within the community. During this time of year, many people have get-togethers with family and friends. This creates a lot of extra vehicle traffic on the streets. Please be courteous to your neighbors. Most likely, they will have family visiting also. Please utilize your garage and driveway for parking as much as possible. This will create more room for everyone!

Happy Holidays!



BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Kyle Lundy
Treasurer: Justin Shekoski
Secretary: Abigail Lundy
Member-at-Large: Open

NEXT MEETING DATE:

January 26, 2020

Location: Conference Call
@ 6:00 p.m.

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Gina Privitt
Phone: (951) 491-6865
Emergency After Hours:
(949) 833.2600
Fax: (951) 346-4129
gprivitt@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff
Phone: (951) 491-7363
dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239
architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee Insurance
Keith Hatch
(800) 698-0711

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

DECEMBER 2020 REMINDERS

Keystone is Closed in Observance of the Holiday Season
 Christmas Eve - Thursday, December 24th
 Christmas Day - Friday, December 25th
 New Year's Eve - Thursday, December 31st

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Keystone office will be closed in observance of Veterans Day on November 11, 2020

Trash Pick-Up Day - Tuesday - Please remove trash cans from the common areas after this day.

Next Board Meeting - January 26, 2021

HOMEOWNER ASSESSMENTS

The payment address for assessments is :

Torrey Woods Estates
PO BOX 513380
Los Angeles, CA 90051-3380

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

ACCOUNT ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available.



COMMUNITY REMINDERS

- No unsightly articles shall be permitted to remain on any portion of a residence so as to be visible from any other portion of the Community.
- Weeds, rubbish, debris, unsightly material or objects and trash may not be kept upon the Properties or on any public or private street visible from the Properties. Trash may be kept in individual and sanitary containers in rear yards located on an individual lot in the residential area or otherwise at curbside areas. Trash containers can be set out for a reasonable period of time (set out no earlier than 5:00 p.m. on the day before scheduled trash collection times, and brought in no later than midnight the day of pick up). **THEY ALSO NEED TO BE STORED BEHIND THE GATE OR IN YOUR GARAGE. YOU WILL BE IN VIOLATION IF THEY ARE VISIBLE FROM THE STREET.**
- Just a friendly reminder to watch your speed while driving throughout the community. Please help keep the community safe!!!



KPPM CONNECTION

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the online portal, you can:

- Make Online Payments
- View Statements / Billing Inserts
- Print Account History Reports
- Enhanced Notification Features
- Sign-up / Register for E-Blasts



Using your smartphone, please scan the QR code to the right or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.