

September 2020

ROSETTA HILLS

rosettahillshoa.org

REMINDERS:

Architectural Improvements - Your governing documents require the Association to approve all proposed architectural changes before any work is started. Getting our Association to approve all proposed architectural changes is not just a good idea to protect your investment, ***it is a requirement!*** If you have any questions, please contact Management.

Garage Space - We would like to remind you to utilize your garage and driveway for the parking of your vehicles. Numerous vehicles are being parked on the streets and are not being moved. The streets are becoming congested with all the parking of these vehicles. In addition, the street sweeper is unable to sweep the streets properly. We would appreciate your cooperation in following the Rules and Regulations with regard to parking.

Community Updates - Sign up to receive news and updates pertaining to the community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

Lawn Maintenance - We understand that with the pandemic we are encouraged to practice social distancing. Yard work is actually something that can be done while practicing social distancing. All homeowners are responsible for the maintenance of their front yard landscaping.

Reporting HOA After Hour Emergencies—In the event that you notice an HOA maintenance emergency outside of Keystone's regular business hours, please call (949) 833-2600, which will direct you to follow prompts to be connected with a live person, who will contact/dispatch the appropriate vendor/emergency service. The emergency service will request the following information from you:

1. The name of your Association
2. Your property address and phone number
3. The nature of the emergency, in order to dispatch the correct vendor to assist with the resolution.
4. The address or cross streets of the emergency, if different from your property address. The emergency service will relay all of this information, via text, to Keystone's "On-Call" Manager. Please keep in mind that the "On-Call" Manager may not be familiar with your property, so please be willing to provide as much detail as possible.



BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Kyle Lundy
Treasurer: Justin Shekoski
Secretary: Abigail Lundy
Member-at-Large: Open

NEXT MEETING DATE:

September 29, 2020

Location: Conference Call
@ 6:00 p.m.

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Gina Privitt
Phone: (951) 491-6865
Emergency After Hours:
(949) 833.2600
Fax: (951) 346-4129
gprivitt@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff
Phone: (951) 491-7363
dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239
architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee Insurance
Keith Hatch
(800) 698-0711

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

September 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.
- September 29, 2020 - Board Meeting at 6:00 P.M.
Location: Teleconference Contact management the week of the July for access information to the meeting.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to ach@keystonepacific.com to request an ACH application.



COMMUNITY REMINDERS

- No unsightly articles shall be permitted to remain on any portion of a residence so as to be visible from any other portion of the Community.
- Weeds, rubbish, debris, unsightly material or objects and trash may not be kept upon the Properties or on any public or private street visible from the Properties. Trash may be kept in individual and sanitary containers in rear yards located on an individual lot in the residential area or otherwise at curbside areas. Trash containers can be set out for a reasonable period of time (set out no earlier than 5:00 p.m. on the day before scheduled trash collection times, and brought in no later than midnight the day of pick up). **THEY ALSO NEED TO BE STORED BEHIND THE GATE OR IN YOUR GARAGE. YOU WILL BE IN VIOLATION IF THEY ARE VISIBLE FROM THE STREET.**
- Just a friendly reminder to watch your speed while driving throughout the community. Please help keep the community safe!!!



KPPM CONNECTION

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the online portal, you can:

- Make Online Payments
- View Statements / Billing Inserts
- Print Account History Reports
- Enhanced Notification Features
- Sign-up / Register for E-Blasts



Using your smartphone, please scan the QR code to the right or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.