

August 2020

ROSETTA HILLS

rosettahillshoa.org



COMMUNITY LIVING

Membership Means Organization

Rules & Regulations—Your Community Association is a non-profit corporation registered with the State of California. As such, it is managed by a Board of Directors who oversee the maintenance and operation of all common areas and facilities. The Board is responsible for governing the Association in accordance with the CC&R's, Bylaws, and the Articles of Incorporation.

What are the CC&R's? - Basically, the Covenants, Conditions, and Restrictions (CC&R's) are the legal documents that determine the guidelines for the operation of your community as a non-profit corporation. These guidelines are included in the title to your property and cannot be changed without proper action by the Board or by a vote of the Community Association Members. All homeowners must comply with the CC&R's. Failure to do so may result in fines.

What are Bylaws? - The Bylaws are the guidelines for the actual operation of your Community Association. The Bylaws define the duties of the various offices of the Board, terms of the Directors, the members' voting rights, required meetings, and other items necessary to run the Association as a corporation.

Are There Other Rules? - From time to time, rules will be adopted by the Board. These rules are meant to protect the living environment of your community, and may involve guidelines regarding parking and vehicles, pets, pool use hours, etc. Since the common areas are owned and maintained by the association, any intended changes or modifications must meet the approval of the Board.

Membership Means Cooperation

Assessments—Maintaining and operating your common areas and facilities requires funds. These funds are collected from you in the form of assessments levied against your home. In addition, these monies provide for a reserve fund to offset future capital expenses. Your monthly assessment is due on the first day of the calendar month following your escrow closing and every month after.

What If You Don't Pay Your Assessments? - Payments received after the first of the month are subject to a late charge. Billing is a courtesy, not a requirement, failure to receive a statement does not negate legal responsibility to pay assessments. Unfortunately, non-payment can lead to legal proceedings.

Membership Means Participation

Making Your Community Work—Since your Community Association is a corporation by law, the Board of Directors is required to oversee its' business.

Most Frequent Rules Violations

- ◆ Front Lawn Maintenance
- ◆ Making exterior improvement WITHOUT prior written approval of the Architectural Committee
- ◆ Trash cans stored in the common area

The Board is responsible to enforce the CC&R's and Rules.

You can make a difference— Thank you!

BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Kyle Lundy
Treasurer: Justin Shekoski
Secretary: Abigail Lundy
Member-at-Large: Open

NEXT MEETING DATE:

September 29, 2020

Location: TBD

@ 6:00 p.m.

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Gina Privitt

Phone: (951) 491-6865

Emergency After Hours:

(949) 833.2600

Fax: (951) 346.4129

gprivitt@keystonepacific.com

COMMON AREA ISSUES:

Danica Petroff

Phone: (951) 491-7363

dpetroff@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239

architectural@keystonepacific.com

INSURANCE BROKER:

LaBarre/Oksnee Insurance

Keith Hatch

(800) 698-0711

Managed by Keystone
41593 Winchester Road, Suite 113
Temecula, CA 92590

August 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.
- September 29, 2020 - Board Meeting at 6:00 P.M.
Location: Teleconference
Contact management the week of the July for access information to the meeting.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to ach@keystonepacific.com to request an ACH application.



COMMUNITY REMINDERS

- No unsightly articles shall be permitted to remain on any portion of a residence so as to be visible from any other portion of the Community.
- Weeds, rubbish, debris, unsightly material or objects and trash may not be kept upon the Properties or on any public or private street visible from the Properties. Trash may be kept in individual and sanitary containers in rear yards located on an individual lot in the residential area or otherwise at curbside areas. Trash containers can be set out for a reasonable period of time (set out no earlier than 5:00 p.m. on the day before scheduled trash collection times, and brought in no later than midnight the day of pick up). **THEY ALSO NEED TO BE STORED BEHIND THE GATE OR IN YOUR GARAGE. YOU WILL BE IN VIOLATION IF THEY ARE VISIBLE FROM THE STREET.**
- Just a friendly reminder to watch your speed while driving throughout the community. With summer here, more children will be at the park and in the streets and courtyards. Please help keep the



KPPM CONNECTION

The KPPM Connection is an online tool that offers enhanced homeowner services. Using the online portal, you can:

- Make Online Payments
- View Statements / Billing Inserts
- Print Account History Reports
- Enhanced Notification Features
- Sign-up / Register for E-Blasts



Using your smartphone, please scan the QR code to the right or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (949) 833-2600 or customercare@keystonepacific.com.