ROSETTA HILLS

www.rosettahillshoa.org



Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

PROPERTY MAINTENANCE

The purpose of rules regarding property maintenance is to help the Association set a standard for how properties should be maintained. This helps keep up property values which benefits all homeowners.

With this said, the Association would like to point out some of the common maintenance items that homeowners may receive a letter for:

- Weeds in the planters, driveway cracks or turf. Keep in mind that if you turn down your irrigation on your lawn to conserve water, you may find that weeds still grow. Weeds require far less water than turf and as your turf turns brown, the tall, green weeds tend to stand out. We recommend monitoring your turf and spraying and pulling weeds as necessary.
- *Dirt Yards.* We understand that water conservation is important. However, dirt yards are not attractive. If you goal is to cut back on irrigation, there are lots of alternative drought tolerant landscaping options.
- Dead trees or trees that had no leaves this summer. Lets face it, some of the trees planted in the yard when you purchased the property did not survive... perhaps some were hanging on and last winter was the last straw. Either way, its time to remove any of your trees that do not have leaves on them.
- *Low hanging trees.* Interestingly enough, we have a lot of mature trees in the community that have thrived. However, some of these trees are hanging a little too low over the sidewalk and are ready to be pruned. If you have a tree that is less than 8 feet above the sidewalk, please make arrangements to have it trimmed.
- *Trash cans should be taken in after trash day and stored behind your gate.* This is pretty self explanatory. Please find a spot to store your trash cans behind your gate and bring them in the night of trash pick up.

We appreciation your efforts to maintain your property and abide by community's maintenance standards!

BOARD OF DIRECTORS:

President: Sonia Tellez Vice-President: Kyle Lundy Treasurer: Justin Shekoski Secretary: Open Member-at-Large: Frank Morales

NEXT BOARD MEETING: Monday, November 5, 2018 Earl Warren Elementary MPR 41221 Rosetta Canyon Dr. Lake Elsinore, CA 92532 Time: 6:00 PM

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER: Gina Privitt Phone: 951-491-6865 gprivitt@keystonepacific.com Emergency After Hours: Phone: 949-833-2600 Fax: 951-491-6864

COMMON AREA ISSUES Kiara Caballero Phone: 951-491-7363 kcaballero@keystonepacific.com

Police (Non-Emergency) 951-245-3300

> Code Enforcement 951-674-3124

Animal Control 951-471-8344

Graffiti Hotline 951-674-2701

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN: Phone: 951-491-6866 customercare@keystonepacific.com

OCTOBER 2018 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day Tuesday Please remove trash cans from the common areas after this day.



PAYMENT UPDATE:

Effective immediately, your account number and where to send your assessment payment has changed.

To avoid any delays in processing your assessment payments, please update your records.

Your new 10 digit account number can be found in your billing statement. The new payment address will be:

File 1958, 1801 W. Olympic Blvd. Pasadena, CA 91199-1958.

If you have any questions or concerns, please call 949-833-2600.

TRICK OR TREATERS

To keep homes safe for visiting trick-or-treaters, parents should remove from the porch and front yard anything a child could trip over such as garden hoses, toys, bikes and lawn decorations. Parents should check outdoor lights and replace burned-out bulbs. Wet leaves or water should be swept from sidewalks and steps. Restrain pets so they do not inadvertently jump on or bite a trick-or-treater.



REMINDER: Do Not Make Changes to Your Yard Without First Obtaining Approval from the Architectural Reviewer

We understand that submitting for architectural approval prior to starting a home improvement project is not on the top of everyone's to do list. However, it is very important that you take a moment to complete the architectural application and submit your plans prior to starting the work. Yes, it will take a few weeks to hear back from the architectural reviewer but it will save you from receiving compliance letters from the Association.

If you have a project in mind, plan ahead and submit an architectural application with your plans prior to starting the project. You can obtain the form on the Association's website at www.rosettahillshoa.org.