

SEPTEMBER 2017

ROSETTA HILLS

www.rosettahillshoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

BOARD OF DIRECTOR DUTIES

Our Board of Directors is charged with maintaining, preserving and enhancing the common assets of our association. In order to perform those duties our Board depends upon the advice and counsel of experts in various fields of community association management: our management company, attorneys, landscapers, insurance specialists, etc.

When making decisions regarding our community, the Board is expected to consider all the facts and factors involved in the issue and make the best business decision possible. Sometimes those decisions may not appear to be in the best interests of all of the owners, however if each owner understood all of the underlying issues that go into making the decision, they would understand that the board's choice of action is usually the most practical and well thought out.

In addition to dealing with insurance, maintenance, financial and contractual decisions, the board must also balance their positions on the board with their role as a Homeowner. If assessments are increased that means they are increased for them also. If rules are enacted, that means they have to obey them, too. Being a Board Member does not grant one immunity from the responsibilities of living in an association. In fact, serving on the board reflects just how seriously they take that responsibility. So, please keep in mind that our board members are actually doing "double-duty" for our community: they serve as Board Member and neighbor...and they deserve a heartfelt "thank you" for all of their contributions to our community!



BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Kyle Lundy
Treasurer: Justin Shekoski
Secretary: Seth Talabamiz
Member-at-Large: Frank Morales

NEXT BOARD MEETING:

September 12, 2017
Earl Warren Elementary MPR
41221 Rosetta Canyon Dr.
Lake Elsinore, CA 92532
Time: 6:30 PM

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6865.

IMPORTANT NUMBERS:

Keystone Pacific Property Management, LLC
41593 Winchester Rd., Suite 113
Temecula, CA 92590
Phone: 951-491-6863
Fax: 951-491-6864

**Association Manager
and
Common Area Concerns:**
Gina Privitt
Phone: 951-491-6865
Fax: 951-491-6864
gprivitt@keystonepacific.com

Billing Questions/Address Changes:
Phone: 951-491-6866
customer@keystonepacific.com

Friendly Reminders

Keystone Pacific After Hours Contact Information: For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

September 4, 2017 KPPM Labor Day Holiday

Trash Pick-Up Day - Tuesday Please remove trash cans from the common areas after this day.

Please check your Waste Management Schedule as the Holidays have a one day delay.



IMPORTANT NUMBERS

Police (Non-Emergency)	951-245-3300
Code Enforcement	951-674-3124
Graffiti Hotline	951-674-2701
Animal Control	951-471-8344



REMINDER: Do Not Make Changes to Your Yard Without First Obtaining Approval from the Architectural Reviewer

We understand that submitting for architectural approval prior to starting a home improvement project is not on the top of everyone's to do list. However, it is very important that you take a moment to complete the architectural application and submit your plans prior to starting the work. Yes, it will take a few weeks to hear back from the architectural reviewer but it will save you from receiving compliance letters from the Association.

If you have a project in mind, plan ahead and submit an architectural application with your plans prior to starting the project. You can obtain the form on the Association's website at www.rosettahillshoa.org.

ACH PAYMENT OPTION AVAILABLE

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 951-491-6866 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

IS YOUR CONTACT INFORMATION CURRENT?

Periodically, it is necessary for Management to contact individual homeowners for emergencies. It is much faster for Management to send an email or make a phone call rather than send out correspondence by snail mail. In some cases, Management has expired or invalid information on file. Email and phone calls are also significantly less expensive. To update your contact information, please contact management or log onto www.kppm.com.