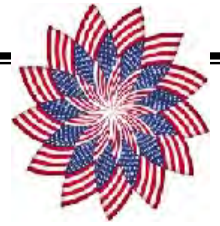


JULY 2017

ROSETTA HILLS

www.rosettahillshoa.org



Professionally Managed by Keystone Pacific Property Management, LLC - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

Property Improvements?

Do you need to install landscaping?

Architectural Applications and landscaping plans must be submitted to the Design Review Committee (via Management) for approval. The governing documents of the Association require that Owners must submit plans for installation of the front, rear yard and side yards, if applicable, and complete installation within one (1) year of the close of escrow.



REMINDER: Do Not Make Changes to Your Yard Without First Obtaining Approval from the Architectural Reviewer.

We understand that submitting for architectural approval prior to starting a home improvement project is not on the top of everyone's to do list. However, it is very important that you take a moment to complete the architectural application and submit your plans prior to starting the work. Yes, it will take a few weeks to hear back from the architectural reviewer but it will save you from receiving compliance letters from the Association.

If you have a project in mind, plan ahead and submit an architectural application with your plans prior to starting the project. You can obtain the form on the Association's website at www.rosettahillshoa.org.

BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Kyle Lundy
Treasurer: Justin Shekoski
Secretary: Seth Talabamiz
Member-at-Large: Frank Morales

NEXT BOARD MEETING:

September 15, 2017
Earl Warren Elementary MRP
41221 Rosetta Canyon Dr.
Lake Elsinore, CA 92532
Time: 6:30 PM

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER
Gina Privitt
951-491-6865
gprivitt@keystonepacific.com
Emergency After Hours: 949-833-2600
Fax: 951-491-6864

COMMON AREA ISSUES:

Gina Privitt
Associate Community Manager
Phone: 951-491-6865
gprivitt@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866
customer-care@keystonepacific.com



Friendly Reminders



Holiday Hours:

Keystone will be closed in observance of Independence Day on Tuesday July 4, 2017

Keystone Pacific After Hours Contact Information:

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.



ANNUAL MEETING AND ELECTION

The Annual Meeting and Election will be held September 15, 2017.

Quorum has not been met the last few years, and all five seats are up for election this year.

Would you like to be a Board Member? Positions are voluntary; there is no monetary compensation. The time commitment is approximately 3-5 hours per month, plus attendance at all quarterly meetings.

If you are interested in serving on the Board, please fill out the Candidacy Statement and return it to gprivitt@keystonepacific.com.

Please remember to submit your ballots upon receipt so we may achieve quorum!

CALIFORNIA DROUGHT LIFTED

Yes, the rumors are true, California's drought has been lifted! With that comes the opportunity for you to renew your landscape. Our goal is to provide you sufficient time to landscape your yard to an acceptable condition, prior to escalation.

When water restrictions were in place, some residents shut off or dramatically cut back on irrigation, resulting in the loss of plant material and turf. Now that the emergency drought mandate has been lifted, homeowners must replace the missing plant material and turf.

Homeowners can either replace the turf and missing plant material, restoring the yard to what it was before, or submit an architectural application for alternative designs, such as drought tolerant options, including rocks, mulch or artificial turf.

Independence Day

Having a summer or 4th of July party? Please remember to follow the rules and regulations and keep the noise level down. Be courteous to your neighbors during this holiday. Do not leave any debris in the streets. Just a reminder: firecrackers, bottle rockets, cherry bombs and other devices that explode, move along the ground, or travel through the air are banned throughout the State of California.

There is no safe or legal area to possess, sell or discharge these types of fireworks anywhere in the state.

IMPORTANT NUMBERS

Police (Non-Emergency)
Code Enforcement
Graffiti Hotline
Animal Control

951-245-3300
951-674-3124
951-674-2701
951-471-8344

NEW PORTAL LAUNCHING



WWW.KPPMCONNECTION.COM

At Keystone Pacific, we are constantly striving to provide our clients the highest level of customer service and a superior management experience. In July, we will modernize the look of our portal to enable new exciting features within the next year. The new portal may look different, but it retains all of the features you currently use. The launch of our new look is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life. Stay tuned for more updates on exciting new features.

USE ON ALL DEVICES

Our new website will be available on all devices; including desktops, tablets and smart phones.



LOGIN INFORMATION

Please log in to www.kppmconnection.com using your email address and password. If you have not registered, please have your billing statement available to enter in the required information.



NEED ASSISTANCE?

STARTING JULY 15TH
Extended Customer Service Hours
9:00 AM to 9:00 PM
Customer Care: (949) 833-2600 or
customer care@keystonepacific.com

