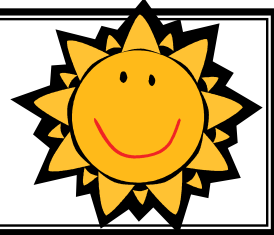


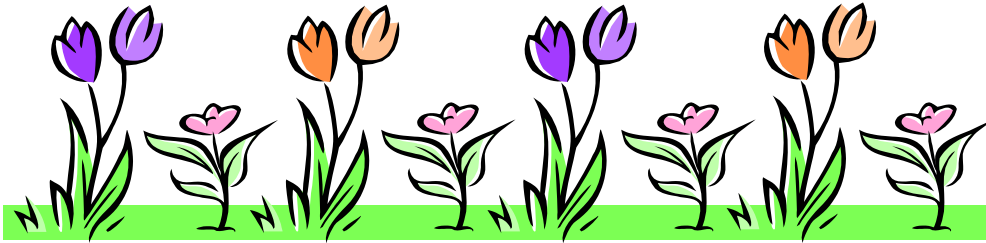
APRIL 2016

ROSETTA HILLS

www.rosettahillshoa.org



Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite 113, Temecula, CA. 92590



Outdoor spring cleaning check list

- ⇒ Wash outside of windows and rinse removable window screens.
- ⇒ Scrub porch ceilings, floors, and walls.
- ⇒ Replace broken bricks or flagstones.
- ⇒ Scrub outdoor furniture, umbrellas and awnings.
- ⇒ Clean gutters & rainspouts.
- ⇒ Clean garage. Dispose of unwanted items and organize “keepers.” Sweep and wash garage floor.
- ⇒ Check outdoor lighting and sprinkler system for repair.
- ⇒ Trim and remove dead tree limbs.



Reminder for Pets

As a friends reminder for dog owners, please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Thank you.

BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Vacant
Treasurer: Justin Shekoski
Secretary: Seth Talabamiz
Member-at-Large: Frank Morales

NEXT BOARD MEETING:

June 7, 2016
Time: 6:00 PM
Location: Lone Star Steakhouse
18601 Dexter Ave.
Lake Elsinore, CA

The final agenda will be posted at the total on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Jennifer Alegria
Phone: 951-491-6862
jalegria@keystonepacific.com
Emergency After Hours: 951-491-6866
Fax: 951-491-6864

COMMON AREA ISSUES:

Alyssa Ripperger
Associate Community Manager
Phone: 951-491-7362
aripperger@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866
customer@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866
Temecula.architectural@keystonepacific.com



APRIL 2016 REMINDERS

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.

A MEMBERS RIGHT TO PRIVACY

California Civil Code allows a member to request to be removed from the membership list to prevent release of their private contact information to a member requesting the membership list. In order to opt-out of the membership list, you must notify the Association **in writing**. If you choose to opt-out of sharing your name, property address, email address and mailing address under the membership list, the opt-out designation shall remain in effect until changed by you, by written notification to management. If you wish to opt-out, please complete the Opt-Out Form on our website at: <http://www.kppm.com/forms/opt-out.php>.

HAVE A HOA RELATED QUESTION

To ensure that you are receiving accurate and up-to-date information with regards to landscaping, assessments, or common areas, please make Management your first point of contact. If you ever receive a notice and you aren't quite sure you understand what it is for... Contact us, we are more than welcome to explain the letter via email, phone call or an onsite meeting.



SIGN UP FOR E-MAIL ALERTS

All homeowners who have an account in good standing may sign up for an email notification (e-billing) instead of receiving a paper statement. Information pertaining to meetings, news, and activities in their community will be sent by email once enrolled in e-statement. Email is a much more efficient way for the Association to communicate with it's members. Unfortunately, only 15 homeowners have taken advantage of this offer.

To sign up to receive e-billing, homeowners can register from the "Update My Profile" page once they have logged into their accounts at www.keystonepacific.com. *Signing up for e-billing is a great way to save the Association money!* If you have trouble, please contact our customer care department at (949) 833-2600 or at customercare@keystonepacific.com.

COMMUNITY REMINDERS

- ⇒ **Neighborhood App...** It has been brought to Management's attention that not all homeowners are aware that the Rosetta Canyon Neighborhood app includes residents from two separate HOAs. While some of the information may apply, it is important to note that Rosetta Hills and Rosetta Canyon are two separate HOAs.
- ⇒ **Exterior Improvements...** Architectural approval is required for all exterior improvements including: drought tolerant landscaping, artificial turf, sheds and patio covers.

IMPORTANT NUMBERS

Police (Non-Emergency)
Code Enforcement
Graffiti Hotline
Animal Control

951-245-3300
951-674-3124
951-674-2701
951-471-8344