

MARCH 2016

# ROSETTA HILLS

www.rosettahillshoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

## SIGN UP FOR E-MAIL ALERTS

All homeowners who have an account in good standing may sign up for an email notification (e-billing) instead of receiving a paper statement. Information pertaining to meetings, news, and activities in their community will be sent by email once enrolled in e-statement. Email is a much more efficient way for the Association to communicate with it's members. Unfortunately, only 15 homeowners have taken advantage of this offer.

To sign up to receive e-billing, homeowners can register from the "Update My Profile" page once they have logged into their accounts at [www.keystonepacific.com](http://www.keystonepacific.com). *Signing up for e-billing is a great way to save the Association money!* If you have trouble, please contact our customer care department at (949) 833-2600 or at [customercare@keystonepacific.com](mailto:customercare@keystonepacific.com).

## ROSETTA CANYON PARK

Some residents have contacted Management regarding the construction that is taking place on the corner of Rosetta Canyon near Central. This is a city park that will include softball fields, restrooms, a concession area, vehicle parking and a maintenance building. For additional information, residents should contact the City of Lake Elsinore.

## TRESPASSING

It has been brought to Management's attention that there are growing concerns about trespassers behind the slopes. In some cases, there are reports of transients in the open areas behind the community. It is very important that residents report these incidents as they occur to the Police by calling 951-245-3300. There have also been incidents of illegal dumping which results in abatement notices from Code Enforcement. In these cases, the Association is forced to use HOA funds to clean up the debris and trash which effects everyone. Please do your part by notifying the Police if you witness trespassing.

## COMMUNITY REMINDERS

- ⇒ **Neighborhood App...** It has been brought to Management's attention that not all homeowners are aware that the Rosetta Canyon Neighborhood app includes residents from two separate HOAs. While some of the information may apply, it is important to note that Rosetta Hills and Rosetta Canyon are two separate HOAs.
- ⇒ **Holiday Decorations Reminder...** We hope everyone has removed their decorations by now, but if not, please make plans to do so ASAP to avoid violation letters and/or fines. Thank you!
- ⇒ **Exterior Improvements...** Architectural approval is required for all exterior improvements including: drought tolerant landscaping, artificial turf, sheds and patio covers.

## BOARD OF DIRECTORS:

**President:** Sonia Tellez  
**Vice-President:** Vacant  
**Treasurer:** Justin Shekoski  
**Secretary:** Seth Talabamiz  
**Member-at-Large:** Frank Morales

## NEXT BOARD MEETING:

**March 15, 2016**  
Time: 6:00 PM  
Location: Lone Star Steakhouse  
18601 Dexter Ave.  
Lake Elsinore, CA

*The final agenda will be posted at the total on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.*

## IMPORTANT NUMBERS:

### ASSOCIATION MANAGER:

**Jennifer Alegria**  
Phone: 951-491-6862  
[jalegria@keystonepacific.com](mailto:jalegria@keystonepacific.com)  
**Emergency After Hours: 951-491-6866**  
Fax: 951-491-6864

### COMMON AREA ISSUES:

**Alyssa Ripperger**  
**Associate Community Manager**  
Phone: 951-491-7362  
[aripperger@keystonepacific.com](mailto:aripperger@keystonepacific.com)

### BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866  
[customercare@keystonepacific.com](mailto:customercare@keystonepacific.com)

### ARCHITECTURAL DESK:

Phone: 951-491-6866  
[Temecula.architectural@keystonepacific.com](mailto:Temecula.architectural@keystonepacific.com)

## MARCH 2016 REMINDERS

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Tuesday  
Please remove trash cans from the common areas after this day.

### A MEMBERS RIGHT TO PRIVACY

California Civil Code allows a member to request to be removed from the membership list to prevent release of their private contact information to a member requesting the membership list. In order to opt-out of the membership list, you must notify the Association **in writing**. If you choose to opt-out of sharing your name, property address, email address and mailing address under the membership list, the opt-out designation shall remain in effect until changed by you, by **written** notification to management. If you wish to opt-out, please complete the Opt-Out Form on our website at: <http://www.kppm.com/forms/opt-out.php>.

## DROUGHT & WATER CONSERVATION

Awareness is significant and important, as it helps Californians rally around the multitude of solutions needed to protect and enhance our water reliability. But with this high awareness comes a few persistent myths that we hope to debunk for our residents. It is important we combat this drought together with accurate information and facts from the water district.

**Myth:** *El Niño will end this drought.*

**Fact:** Storms from El Niño may bring local rain, but it will take multiple years of increased precipitation in the right places and at the right time of year to boost supplies in the Sierra Nevada and Colorado River, where South Orange County gets most of its water. Saving water must remain “top-of-mind” for all California residents for now and in the future.

We must all do our part to help save water. Our water supply has always been limited, and with the persistent drought conditions, saving water must be part of our way of life. We can save water and reduce runoff to the ocean by ensuring that we are not overwatering. Nearly 60 percent of outdoor watering is overwatering. That’s a lot of water we can save simply by hand watering only when our plants and lawns need it.

## HAVE A HOA RELATED QUESTION

To ensure that you are receiving accurate and up-to-date information with regards to landscaping, assessments, or common areas, please make Management your first point of contact. If you ever receive a notice and you aren’t quite sure you understand what it is for... Contact us, we are more than welcome to explain the letter via email, phone call or an onsite meeting.

### IMPORTANT NUMBERS

**Police (Non-Emergency)**  
**Code Enforcement**  
**Graffiti Hotline**  
**Animal Control**

**951-245-3300**  
**951-674-3124**  
**951-674-2701**  
**951-471-8344**