

MAY 2015

ROSETTA HILLS HOA

www.rosettahillshoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite 113, Temecula, CA. 92590

KPPM CONNECTION NOW AVAILABLE!

Keystone Pacific is excited to announce the release of our newly designed portal, The KPPM Connection. The KPPM Connection is an online tool that offers enhanced homeowner services.

Using the portal, you can:

- Make Online Payments
- View Current and Previous Statements and Billing Inserts
- Print Account History Reports
 - Update Enhanced Email Notification Features



Using your smartphone, please scan the QR code to the left, or visit www.kppmconnection.com. Please log in using your account online email address and password. If you have not registered, please have your billing statement available to enter in the required information. If you need assistance, please contact Customer Care at (951) 491-6866 or customercare@keystonepacific.com.

INTERESTED IN SERVING ON THE ARCHITECTURAL COMMITTEE?

The Association is looking for volunteers to serve on the Architectural Committee to assist in reviewing architectural applications. Volunteers serving on the Architectural Committee ensure compliance with aesthetic standards established by the Association.

If you are interested in volunteering and working with other homeowners to review architectural applications please email Management at jalegria@keystonepacific.com.

BOARD OF DIRECTORS:

President: Sonia Tellez
Vice-President: Darwin Takkinen
Treasurer: Justin Shekoski
Secretary: Seth Talabamiz
Member-at-Large: Frank Morales

NEXT BOARD MEETING:

June 2, 2015

Time: 6:00 PM

Location: Lone Star Steakhouse
18601 Dexter Ave.
Lake Elsinore, CA

The final agenda will be posted at the tot-lot on Diana Lane at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Jennifer Alegria

Phone: 951-491-6862

jalegria@keystonepacific.com

Emergency After Hours: 951-491-6866

Fax: 951-491-6864

COMMON AREA ISSUES:

Associate Community Manager

Jennifer Parker

Phone: 951-491-6866 ext. 636

jparker@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866

Temecula.architectural@keystonepacific.com

MAY 2015 REMINDERS

- Keystone Pacific will be closed in observance of Memorial Day – Monday, May 25th
For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Tuesday
Please remove trash cans from the common areas after this day.
- Tuesday, June 2, 2015 - Board Meeting @ 6:00 P.M.
Location: Lone Star Steakhouse, 18601 Dexter Avenue, Lake Elsinore, CA

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 951-491-6866 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

WE ARE HERE TO ASSIST YOU...

If you happen to notice anything that needs immediate attention (for example: violations, common area landscaping or general concerns), please feel free to report your findings to Management. This will assist us with keeping the Rosetta Hills Community a safe, clean, and beautiful place to live. You are welcome to submit your concerns via email to jalegria@keystonepacific.com.

SPRING IS HERE

Please keep in mind that many children will be out and about more and more as the weather warms up. Please note, the Association discourages kids playing in the street, as it is not a safe place to play. Please watch your speed while driving through the community. The community park on located on Diana Lane has a tot lot and nice greenbelt for your children to enjoy running and playing ball, without having to be concerned about motorists.



KEEPING OUR COMMUNITY LOOKING GOOD

We need all of our residents help in keeping our community looking its best. Please do your part and remember to:

- ◆ Pick up after your pet and dispose of waste properly.
- ◆ Pick up litter you notice in the community and dispose of it.
- ◆ Make sure household trash is bagged, secured and disposed of in a timely and appropriate manner.
- ◆ Put away basketball standards when not being utilized.

Thank you for taking pride in the appearance of our community. Your cooperation is appreciated!